



Accessible Jersey Visitor Guide

# See & Do.

#theislandbreak



Jersey

[www.jersey.com/accessible-jersey](http://www.jersey.com/accessible-jersey)

Just nine miles by five, Jersey's size makes it easy to fit plenty into a short break or week-long holiday. From time enjoying the stunning beaches and coastal drives, to memorable food experiences overlooking the sea. We want everyone to enjoy the island break. Here are some of our top accessible experiences not to miss.

# Attractions

Plan your time on the [#islandbreak](#) with these accessible experiences.



# Attractions

## 16 New Street – The Georgian House Museum St. Helier

**T:** +44 (0) 1534 483193  
**E:** catherine@nationaltrust.je

**www.nationaltrust.je**

Seasonal opening.

Step back in time and experience life in Regency Jersey at this Georgian House Museum. With wheelchair access to ground floor rooms and the shop plus disabled toilets and available hearing loops, the national trust have ensured the museum is accessible to all.

## AquaSplash

St. Helier

**T:** + 44 (0) 1534 734524  
**E:** reception.aquasplash@serco.com

**www.aquasplash.je**

Open all year.

The AquaSplash has a fantastic range of aquatic facilities such as flumes, waves, a lazy river and tyre rides. There is access via an automatic door and a lift for access to each floor. Guide dogs are welcome within the leisure facility.

## Catherine Best Jewellers

St. Peter

**T:** + 44 (0) 1534 485777  
**E:** jersey@catherinebest.com

**www.catherinebest.com**

Open all year.

Located at the beautiful and historic St. Peter's Windmill, Catherine and her family have worked hard to bring unique jewellery designs to Jersey. Browse the stunning collections, view the art of Goldsmithing and eat in the café. The windmill is completely accessible.

## Cineworld

St. Helier

**T:** +44 (0) 1534 738549  
**www.cineworld.co.uk/cinemas/jersey**

Open all year.

All the screens are accessible with wheelchair access, disabled toilets, hearing loops and guide dogs are always welcome. Cineworld further holds an autism-friendly screening on the first Sunday of each month, when lighting is kept on, volume levels are reduced and there are no adverts or trailers.

## Elizabeth Castle

St. Helier

**T:** + 44 (0) 1534 723971  
**E:** info@jerseyheritage.org

**www.jerseyheritage.org**

Seasonal opening.

Access to the exhibitions and the Castle Mount is very limited. It is advised that wheelchair users contact the castle kiosk in advance on +44 (0) 1534 634048 to ensure that transport on the amphibious vehicle is available. There are disabled toilets in the parade ground.

## Eric Young Orchid Foundation

Trinity

**T:** + 44 (0) 1534 861963  
**E:** admin@eyof.co.uk

**www.ericyoungorchidfoundation.co.uk**

Open most of the year.

As proud Chelsea Flower Show medallists, the Foundation is a unique centre dedicated to orchids. There is a ramped entrance, and all inside areas are wheelchair friendly, with two wheelchairs provided in the visitor centre. Guide dogs are welcome.

## Fort Regent Leisure Centre

St. Helier

**T:** + 44 (0) 1534 449600  
**E:** active@gov.je

**www.fortregent.je**

Open all year.

Fort Regent is a 19th century fortification and Jersey's largest leisure centre, conference and entertainment venue, hosting comedians, concerts, exhibitions and sporting events. There is disabled access, parking, toilets and a wheelchair map available.

## Jersey Archive

St. Helier

**T:** +44 (0) 1534 833300  
**E:** info@jerseyheritage.org

**www.jerseyheritage.org**

Open all year.

The Jersey Archive is the island's national repository, established in 1993, it holds archival material from public institutions as well as private businesses and individuals. There is disabled access to all floors.

## Jersey Arts Centre

St. Helier

**T:** +44 (0) 1534 700444 (Box Office)  
**E:** enquiries@artscentre.je

**www.artscentre.je**

Open all year.

The Jersey Arts Centre celebrates the development of the arts island-wide. With ramp access into the building and lifts to the first floor gallery, art rooms and theatre, the centre is fully accessible including disabled toilets and a loop system. It is advisable to pre-book tickets in advance.

## Jersey Heritage

**T:** + 44 (0) 1534 633300  
**E:** info@jerseyheritage.org

**www.jerseyheritage.org/  
find-a-place-to-visit**

Open all year.

Jersey Heritage promotes the island's rich heritage. They have developed visual stories for all six of their attractions, in conjunction with Autism Jersey to help their autistic visitors explore the castles and museums and understand what to expect before their visit.



# Attractions

## Jersey Lavender Farm

St. Brelade

**T:** + 44 (0) 1534 742933

**E:** admin@jerseylavender.co.uk

**www.jerseylavender.co.uk**

Seasonal opening.

Jersey Lavender is a working farm that grows lavender, with nine acres of stunning swathes of the perennial herb, talks on the distillery process, a café and shop. There is an accessible ramp at the entrance, disabled toilet facilities and wheelchairs available on site if required.

## Jersey Museum and Art Gallery

St. Helier

**T:** + 44 (0) 1534 633300

**E:** info@jerseyheritage.org

**www.jerseyheritage.org**

Open all year.

A fascinating museum providing history from 250,000 years ago through the centuries. There is ramp access to all areas in the main museum, with lift access to all floors, audio guides available and disabled toilet facilities. There is also a hearing loop available in the audio-visual theatre.

## Jersey Opera House

St. Helier

**T:** +44 (0) 1534 511115 (Box Office)

**E:** boxoffice@jerseyoperahouse.co.uk

**www.jerseyoperahouse.co.uk**

Open all year.

Jersey's Opera House is one of the island's iconic landmarks, offering a host of cultural events throughout the year. There are disabled seating areas available in the stalls and dress circle, a lift to all floors, disabled toilet facilities and a loop system. Booking in advance is essential.

## Jersey Pearl

St. Ouen

**T:** + 44 (0) 1534 862137

**E:** lovepearls@jerseypEARL.com

**www.jerseypEARL.com/your-visit**

Open all year.

Jersey Pearl is fully accessible with ramped access throughout, disabled toilet facilities and a café. View and purchase amazing jewellery in a stunning location, visit the design studio and discover the 'Pick-a-Pearl' experience by picking your own oyster and discovering the gem within.

## Jersey War Tunnels

St. Lawrence

**T:** +44 (0) 1534 860808

**E:** info@jerseywartunnels.com

**www.jerseywartunnels.com**

Seasonal opening.

There are disabled toilets within the Visitor Centre and wheelchairs can be provided for those with mobility problems. All side room displays have enough space for wheelchairs and all displays can be viewed easily. A lift is available to the café and staff will be on hand to assist. Audio guides are available.

## Jersey Zoo

Trinity

**T:** + 44 (0) 1534 860000

**E:** info@durrell.org

**www.durrell.org**

Open all year.

The world-famous Jersey Zoo has ramped access, toilet facilities and a loop system. There are some facilities for the visually impaired, although guide dogs are not accepted due to free ranging species and potential spread of disease. Shopmobility is also available.

## La Hougue Bie

St. Saviour

**T:** +44 (0) 1534 853823

**E:** info@jerseyheritage.org

**www.jerseyheritage.org**

Closed 01 Jan - 10 Feb

There is limited disabled access at the site although a regular programme of guided tours throughout the season are available and communication support is available for deaf and hard of hearing visitors on a request basis. Please contact Jersey Heritage directly on +44 (0) 1534 63330

## La Mare Wine Estate

St. Mary

**T:** +44 (0) 1534 481178

**E:** info@lamarewineestate.com

**www.lamarewineestate.com**

Open Mar - Dec

A working estate offering full access to the main tour route for visitors using wheelchairs. There is good access to the garden, shop and restaurant, toilet facilities and free parking. Wheelchair hire is available, please book in advance to ensure availability. Assistance dogs are welcome.

## Maritime Museum & Occupation

Tapestry Gallery St. Helier

**T:** +44 (0) 1534 811043

**E:** info@jerseyheritage.org

**www.jerseyheritage.org**

Seasonal opening.

There is full access with ramps, a lift to the second floor with Braille control buttons, and two stair lifts to upper levels. Disabled toilet facilities and an audio guide and Braille book are available for the tapestry. A loop system is located in certain areas and information and display tables are at wheelchair level.

## Pallot Steam, Motor & General Museum

Trinity

**T:** +44 (0) 1534 865307

**E:** info@pallotmuseum.co.uk

**www.pallotmuseum.co.uk**

Open Spring - Autumn.

This fascinating museum is a permanent preservation of the island's mechanical heritage. The majority of the displays are located on ground floor level adding to its accessibility and they have disabled toilet facilities and ramps.

# Attractions

## **The Botanic Gardens at Samarès Manor**

St. Clement

**T:** +44 (0) 1534 870551

**E:** samaresmanor@gmail.com

**www.samaresmanor.com**

Seasonal opening.

The Botanic gardens at Samarès Manor dating back, in part, to Norman times is accessible to wheelchair users, and people with disabilities in most areas. However some of the pathways and lawns can be tricky to negotiate in wet weather as Samarès means "Salt Marsh".

## **Arcadia**

St. Helier

**T:** +44 (0) 1534 858767

**E:** info@arcadiajersey.com

**www.arcadiajersey.com**

Open all year.

Jersey's premier arcade with over 50 top of the range games suitable for all ages, from Star Wars, Sega Rally, Super Bikes to name a few and prizes to be won, there is something for all ages and expectations. There is lift access available to the gaming area.

## **The Harbour Gallery**

St. Aubin

**T:** +44 (0) 1534 743044

**E:** info@theharbourgalleryjersey.com

**www.theharbourgalleryjersey.com**

Open all year.

The Harbour Gallery is the largest exhibiting and working gallery. There is a Stannah chair lift available to the café, with disabled toilets. The ground floor is fully accessible with ramps and there is a disabled parking space nearby. The café will cater for anyone one with dietary problems.





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# Activities

Get outdoors in the fresh sea air and explore the island break with these unique experiences. The island's activity providers can tailor an adventure just for you.

# Activities

## Absolute Adventures

St. Brelade  
T: +44 (0) 7829 88111  
E: info@absoluteadventures.je  
www.absoluteadventures.je

Absolute Adventures is a one stop shop for adventure in Jersey. The team love to cater for everyone and offer people with disabilities as many opportunities as possible to try all the activities, for example Kayaking, RIB tours and Blokarting. Please contact the team for a chat and they will create a bespoke adventure for you.

## Birding Tours Jersey

T: +44 (0) 1534 888600  
E: neil@birdingjersey.co.uk  
www.birdingjersey.co.uk

Visit stunning natural bird watching sites in Jersey, giving you the best chance to see the birds and wildlife on the island. All levels of birding ability can be catered for, using both sight and sound for identification. Tours can also be tailor-made to your specific requirements with options for visitors with disabilities including the 'bird hide.'

## Healing Waves

E: healingwavesoceantherapy@gmail.com  
T: +44 (0) 7797 825865  
www.healingwaves.org.je

Healing Waves enable individuals despite their condition and/or disability to access the ocean in a safe way to participate in sporting activities, including surfing, paddle boarding and FlowRider sessions. The surfing charity also has a wheelchair adapted surfboard enabling wheelchair users to give surfing a try.

## Jersey Adventures

T: +44 (0) 7797 727503  
E: john@jerseyadventures.com  
www.jerseyadventures.com

Jersey Adventures are inclusion trained with Mencap and holders of the "Equal Adventure" module 2 award, accredited by the Institute of Outdoor Learning. They offer a full range of land and water based activities for specialist client groups. Please call to discuss your needs and packages available.

## Jersey Kayak Adventures

T: +44 (0) 7797 853033  
E: info@jerseykayadventures.co.uk  
www.jerseykayadventures.co.uk

Jersey Kayak adventures are fully qualified to cater for clients with special needs with all equipment provided. Being able to swim is not a prerequisite and the sit on top kayaks are very stable and user-friendly, however guests should be water confident. The team regularly work with charities like Mencap, have completed Autism training and a course on Disability & Inclusions plus have a signing instructor.



# Activities

## **Jersey Walk Adventures**

St. Clement

**T:** +44 (0) 7797 853033

**E:** [info@jerseywalkadventures.co.uk](mailto:info@jerseywalkadventures.co.uk)

**www.jerseywalkadventures.co.uk**

Jersey Walk Adventures take private and group walks to Seymour or Icho Tower, Jersey's Oyster beds or between Green Island and La Rocque Point for nature spotting and foraging. The team have worked with charities like Mecap, Eyecan and the Stroke Association and partner with Beachability ([www.beachability.org](http://www.beachability.org)) if mobility is an issue. They can also assist with a signing guide to explore the seabed.

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## **Jersey Seafaris**

St. Catherine

**T:** +44 (0) 7829 772222

**E:** [info@jerseyseafaris.com](mailto:info@jerseyseafaris.com)

**www.jerseyseafaris.com**

Jersey Seafaris run regular RIB boat trips and tours around Jersey's magnificent coastline and offshore islands. Although the RIBs cannot take wheelchairs onboard, the team recommend contacting them direct for further advice and details on your specific requirements.

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## **Valley Adventures**

St. Brelade

**T:** +44 (0) 1534 638888

**E:** [info@valleyadventure.je](mailto:info@valleyadventure.je)

**www.valleyadventure.je**

Valley Adventure Centre offers a fantastic range of adventure activities and endeavour to make their adventure activities as accessible as possible. The best way to see what they have on offer if for you is to give the team a call and talk through the possibilities. Unfortunately, our activities are not suitable for wheelchair users.

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## **Wetwheels Jersey**

**T:** +44 (0) 7829 999268

**E:** [enquiries@wetwheels.je](mailto:enquiries@wetwheels.je)

**www.wetwheels.je**

Wetwheels is a new catamaran that will allow people with disabilities to experience the sheer thrill of being at sea whilst being on a safe and reliable vessel that can be used for fishing trips, exploring the coast or learning how to pilot the craft. Donations are welcome.

## **Jersey Library**

St. Helier

**T:** +44 (0) 1534 448700

**E:** [je.library@gov.je](mailto:je.library@gov.je)

**www.gov.je/Library**

Jersey Library offer a range of services from borrowing books, lunchtime talks, Eagle Lab facilities, workshops and exhibitions. The library is accessible through automatic entrance doors and has wide aisles for wheelchair access. There are Blue Badge parking spaces with a one-hour limit immediately outside with a lift to the first floor. Disabled toilet facilities are also available.





# Accessible Walks

Jersey has a number of beautiful walks that are ideal for wheelchair users and other visitors with disabilities. Here are a selection of routes that are not only a great way of seeing the island but flat and surfaced with no obstructions.



# Accessible Walks

## St. Helier to St. Aubin

This popular walk is always full of life. Cyclist, runners and time passers flock to the paved seaside promenade which runs along the sea wall with beautiful views of Elizabeth Castle and St. Aubin's Bay. Finish at St. Aubin's pretty harbour with many delicious eating spots for a leisurely meal with sea views.

## St. Catherine's Breakwater Walk

With its stunning views across to France, this is one of Jersey's most iconic areas. St. Catherine's Bay has beautiful views across to France on a clear day and is an excellent spot for anglers. There is ample parking, a café and public and disabled toilet facilities.





# Accessible Walks

## Introducing Gorey

Get to know the picturesque harbour, starting at the pier. Enjoy the coastal views, busy fishing village and historic castle, Mont Orgueil. Follow the paved promenade south along Jersey's east coast with sea views of the Royal Bay of Grouville until you reach 'Rhonas at the Beach' at Gorey slip for a bite to eat.

## St. Peter's Valley Linear Walk

Take the newly constructed pedestrian and cycle path providing a safe route through the beautiful green valley of St. Peter. The route is smooth with a gentle incline for a peaceful leafy stroll, passing the Vic in The Valley pub and finishing just before the country parish of St. Mary.

## The Railway Walk – St. Brelade

As its name implies, this walk follows the route of the old railway from St. Aubin to Corbière. The walk is about six kilometres long and slopes gently up to the iconic lighthouse. Although the Railway Walk slopes gently, we recommend that wheelchair users take this walk with a carer, friend or family member because it is made of hoggin, a compactable groundcover, and the surface can change/move after heavy rain.





# Accessible Walks

## Town Heritage Walk

Starting at First Tower, this walk follows the sea wall along the route of the old railway line towards St. Helier. The final stages of the walk include beautiful sea views and the iconic Jersey heritage site Elizabeth Castle, built on a rocky islet in St. Aubin's Bay. Take a trip out along the causeway to the castle at low tide, using a BeachAbility wheelchair available from Le Fregate Café at West Park or take the amphibious castle ferry.

## Victorian Town Walk

From the Jersey Museum walk across the Weighbridge to Liberation Square, where the Liberation celebrations take place. Continue up Mulcaster Street and onto Bond Street to take a walk through St. Helier Town Church yard and then onto the Royal Square. Take a seat at one of the local pubs or restaurants lining the paved hub of St. Helier and soak up town atmosphere.





